

LifeChurch Panania

Making followers of Jesus by being followers of Jesus

Whatever you do, work at it with all your heart, as working for the Lord and not for people.

Colossians 3:23

Welcomer

Position Description



Role purpose

The Welcomer is the genuinely warm, smiling, friendly face and hands that greet everyone – especially new people. Usually, you greet at the church door, but also go out and invite any people who may be hesitant and loitering in the front yard or even in the street! Be also sensitive to any needs of people as they enter the church. Either meet the need, (eg pointing to wear the loos are), or ask someone else to help (eg to fetch a glass of water to someone feeling faint), as you need to keep on welcoming others.

Importance

The Welcomer is a crucial, frontline role because how people are welcomed is first impression, and often the final judgement that new people make, when deciding whether to come back to our church or not. Therefore, it is so important to welcome people with genuine warmth and care – and not just a superficial handshake and wooden smile.

Responsibilities

Like all roles in the church, this role helps make followers of Jesus by being followers of Jesus. So please bring prayer and care to how you serve Jesus.

Pray: Throughout the week and on Sunday morning over your cornflakes, pray for the people you will welcome and for God's Love to enable you to reach out and build relationships with those you welcome.

Name tag: Put on your name tag to help new people put names to unfamiliar faces. In fact, gently remind others to put on their name tags too!

Smile: There is nothing like a smile to help others smile too! If you are in a grumpy or sad mood, pray beforehand, giving to God how you feel, asking Him for His Love and Power to shine His Light and Love through you, to those you welcome.

Eye contact: Make sure you look people in the eye when you smile and welcome them. Eye contact helps many people to feel recognised and acknowledged that you really do want to engage with them. Don't worry if they don't look you in the eye in return – they may be feeling nervous or anxious (going to a church is very confronting for new or unchurched people) so treat them with compassion and understanding.

Remember: As you welcome new people, ask them their name – and make a mental note of it. If they would like to have a little chat with you, ask them if they live in the local area and how they found our church (eg from an internet search, driving by, or friend's invitation).

Straight afterwards, perhaps when you are seated for the service, make some quick notes about the names and details of the new people you welcomed, and pass them on to our Minister or an Elder for follow-up. In addition, you may wish to keep in touch with those new people yourself, if you like.

Reach out | Serve: Usually, you greet at the church door, but also go out and invite any people who may be hesitant and loitering in the front yard or even in the street! Be also sensitive to any needs of people as they enter the church. Either meet the need, (eg pointing to wear the loos are), or ask someone else to help (eg to fetch a glass of water to someone feeling faint), as you need to keep on welcoming others.

Pray: As you serve as a Welcomer, pray in your heart for the people you are greeting, especially for the new people. During the week, pray for the people you welcomed, using any notes you made on Sunday – pray for their salvation and that they will find a good church home – either LifeChurch Panania or another Christian church.

Got questions? Feel free to chat to our Minister or one of the Elders.

Thank you for helping our church make followers of Jesus by being followers of Jesus! To God be the Glory!